

Workplace Values

The National CASA Association, together with its state and local members, supports and promotes court-appointed volunteer advocacy for abused and neglected children so that they can thrive in safe, permanent homes.

The staff of the National CASA Association are committed to creating a workplace that is dedicated to our mission.

We embrace the idea that the organization is most effective when each person contributes positively and holds him/herself accountable. We respect each other's talents, ideas and experience and believe that we are most successful when there is an environment of trust, enthusiasm, passion and effective communication.

We strive to create a workplace environment that fosters the following principles:

Adaptability

We seek opportunities, embrace challenges and accept changes that will improve our work. We are willing to adapt our thinking and behavior to address the changing conditions around us.

Collaboration

We collaborate with each other, the national board, state and local programs and other stakeholders to effectively and creatively carry out our mission. We see each other as allies on whom we can rely for support. In the face of difficulties, we remain a team.

Ethics

We are committed to being responsive, respectful, honest, fair and humane. We address problems directly with each other, immediately. We express appreciation and recognize a job well done.

Cultural Competency

We respect and celebrate diversity in all of its forms, understand that it affects all aspects of our work at National CASA, and strive to be inclusive and welcoming.

Professional Growth

We seek professional development opportunities to enhance the value of our organization.

Quality

We pursue excellence in everything we do to ensure the best advocacy for abused and neglected children. We evaluate our work and strive for continuous improvement.

Service

We believe that each person has an integral role to play in delivering excellent service to each other and to our stakeholders. We listen and respond to the needs of each other and our stakeholders.